# Ana Beatriz Martins da Silva

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## WORK EXPERIENCE

### Intern in Consulting and Software Implementation
*Zopu Consultoria e Desenvolvimento de Software Ltda*

2023 – 2024

- Collaborated with clients to gather requirements.
- Implemented Bitrix24 CRM with no-code automations.
- Developed BI Dashboards with SQL.
- Conducted training sessions for end-users.

### Freelance Graphic Designer

2020 – 2023

- Created different types of graphic art. Everything learned in this field was self-taught.

### Administrative Assistant
*Contabilidade Regional Eireli*

2018 – 2020

- Managed files, reports, and spreadsheets.
- Provided support for various administrative activities.

## ACADEMIC BACKGROUND

### UDESC (University of the State of Santa Catarina)
Technology in Systems Analysis and Development

EXPECTED GRADUATION: 2025

- Current GPA: 9.4/10

## AWARDS

### Selected Paper on Human-Computer Interaction
*for IHC Brasília 2024*

- Research conducted during the Human-Computer Interaction course in the first semester of 2024.
  Click here for more details.

## SKILLS

Figma, Miro, HTML, CSS, JavaScript and Bitrix24.

Communication, Empathy, Teamwork, Creativity, Problem-solving, Adaptability.

## VOLUNTEER EXPERIENCE

### Director of Communication
Edusca Community Pre-University Course, UDESC Joinville

2020 - 2021

Developed visual identity and marketing strategies to promote the program within the community.

### Director of Marketing and Design
Cacic Academic Center, UDESC Joinville

2022 - 2023

Created designs for t-shirts and hoodies, and organized university events that were previously absent in the course.

## LANGUAGES

Portuguese: Native
English: Fluent
Spanish: Intermediate